

# Stadium Code of Conduct

## Stadium Code of Conduct for the FIFA Confederations Cup Russia 2017 and the 2018 FIFA World Cup Russia™

### 1. INTRODUCTION AND DOCUMENT PURPOSE

1.1. This Stadium Code of Conduct has been developed by the Fédération Internationale de Football Association (“FIFA”) for the matches (“Matches”) of the FIFA Confederations Cup Russia 2017 and the 2018 FIFA World Cup Russia™ (“Events”). This Code of Conduct describes how Spectators shall conduct themselves in a stadium as well as their rights and obligations during the Events.

1.2. FIFA, the FIFA World Cup Ticketing Centre (“FWCTC”), the FIFA Ticketing Office (“FTO”), the Russia 2018 Local Organising Committee, the stadium owners, as well as their employees, volunteers, representatives, officials and administrators (collectively referred to as “Event Organizers”) and/or the public authorities in charge of safety, security and public order are responsible for safety, security and public order in stadiums during Matches.

1.3. The following principal terms are used for the purposes of this Code of Conduct:

1.3.1. “Ticket” means a document issued by FIFA for a Match;

1.3.2. “Volunteers” mean citizens of the Russian Federation or foreign nationals who take part in organising the Events based on a civil contract without financial compensation;

1.3.3. “Individual” means a citizen of the Russian Federation, a foreign national or a stateless person;

1.3.4. “Prohibited Items” means items prohibited by the public authorities and Event Organizers from being brought into a stadium so as to ensure the security of Matches taking place in the stadium, to maintain public order, to ensure a comfortable environment for visitors, and to perform the obligations of the Event Organizers;

1.3.5. “Spectator” means an Individual using a Ticket to attend an Event Match;

1.3.6. “Storage Lockers” means appropriately equipped locations for storing items that do not pose a threat to human lives or health, and are not banned from circulation by laws of the Russian Federation. The expected duration of storage of personal belongings does not exceed 24 hours from the end of a Match at a stadium. Unclaimed personal belongings will be turned over to the municipal lost-and-found office after the storage period expires;

1.3.7. “Russia 2018 Local Organising Committee” (LOC) means the autonomous non-profit organisation established pursuant to Federal Law No.108-FZ of 7 June 2013 for the purposes of conducting activities to support the preparation and staging of competitions in the Russian Federation – namely the 2018 FIFA World Cup Russia™ and the FIFA Confederations Cup Russia 2017;

1.3.8. “Screening” means a check performed on Individuals, vehicles, items and objects with the aid of equipment upon their entry into the stadium security perimeter with a view to providing security for Event participants and Spectators in accordance with the established stadium access procedures;

1.3.9. “Steward” means a person who has completed special training in accordance with the procedure established by the federal executive agency pertaining to physical education and sports, has a steward certification issued in accordance with the procedure established by a federal executive agency pertaining to physical education and sports, and is engaged by the Event Organizers and/or by the owner or user of the stadium on a contractual basis to ensure public order and public safety during the Events.

### 2. NOTICE AND ACKNOWLEDGEMENT OF THE STADIUM CODE OF CONDUCT

2.1. Every Spectator agrees and acknowledges that he or she has read, understood and

accepted and agrees to be bound by, and comply with this Code of Conduct as well as any other special instructions from the Event Organizers. If considered necessary, the Event Organizers may supplement this Code of Conduct by issuing additional instructions aimed at providing security and maintaining public order at the stadium, preventing or eliminating threats to human lives or health, and ensuring the safety of their personal belongings.

2.2. The Event Organizers reserve the right to modify this document, which will be in compliance with Russian Federation legislation. Spectators can view the latest version of this Code of Conduct at [www.FIFA.com/tickets](http://www.FIFA.com/tickets).

2.3. The Event Organizers will put this Code of Conduct up on notice boards next to ticket offices and entrances to stadiums. Graphical images depicting some of the items in the list of Prohibited Items in Section 5 hereof are printed on the reverse side of the Ticket.

### **3. ACCESS TO THE STADIUM**

3.1. A Spectator may be granted access to a stadium if he or she presents a Ticket and has successfully passed the search and screening procedures, including an inspection of the Spectator's personal belongings.

3.2. Pursuant to Federal Law No. 108-FZ of 7 June 2013, Spectators are required by the Russian authorities to present and carry a personalised identification document (Fan-ID) for the purpose of accessing a Stadium on a Matchday.

3.3. Pursuant to Section 3.2 above, further information regarding the procedure for obtaining and using a Fan-ID is made available by the Russian authorities at [www.fan-id.ru](http://www.fan-id.ru).

3.4. Appropriate stadium access authorisation operated by FIFA means possession by the Spectator of the following access document:

- A Ticket for the relevant Match.

3.5. Spectators are allowed to enter the stadium on the Matchday three hours before the start of the Match or at such time as determined by the Event Organizers. Access to parking areas is granted four hours before the start of the Match. Access to the opening Match and final is granted four hours before the start of the Match.

3.6. There will be a verification of the validity of the Ticket using an electronic access system while the Spectator is entering the security perimeter.

3.7. Spectators agree and acknowledge that they have the right to access only those stadium zones which are specified on their Tickets or by the Event Organizers.

3.8. Disabled people and people with limited mobility will be permitted to enter the stadium with a manual or electric wheelchair or mobility scooters. Wheelchairs and mobility scooters designed for transportation of people with limited mobility shall be equipped with three or four wheels. They shall be no more than 700mm wide and 1,300mm long with a turning radius not exceeding 900mm and a turning width not exceeding 1,500mm. Electric wheelchairs and scooters shall not be able to go above a speed limit of 6km/h. Wheelchairs and mobility scooters whose parameters do not meet these requirements will be denied entry to the stadium.

### **4. CONDUCT BY THE SPECTATORS**

4.1. During the Events, Spectators are obliged to:

4.1.1. at all times during their stay in the stadium, conduct themselves in a manner that does not offend, endanger the safety, or unnecessarily hinder or harass other Spectators and/or accredited persons;

4.1.2. occupy only the stadium seat specified on their Ticket and proceed to that seat only through the designated entrance, unless otherwise specified by the Event Organizers. For

- security considerations and to prevent risks, Spectators at the stadium may be re-seated (including to a different stadium sector) upon instructions from the Event Organizers;
- 4.1.3. pass through search and screening procedures, including an inspection of personal belongings, when entering by foot or arriving at the stadium and/or an adjacent territory in a motor vehicle;
  - 4.1.4. present access documents to authorised personnel in accordance with this Code of Conduct when entering by foot or arriving at the stadium and/or an adjacent territory in a motor vehicle;
  - 4.1.5. when arriving at the stadium and/or an adjacent territory in a motor vehicle, show the control and regulatory authorities the passes for motor vehicles issued by the Event Organizers, and also present the motor vehicle for search and screening procedures;
  - 4.1.6. use stairways and emergency exits solely for the intended purpose. Spectators shall leave stairways and emergency exits unobstructed at all times. While passing, they shall not stop in order to avoid creating a situation that will prevent other people passing;
  - 4.1.7. deposit in Storage Lockers any large items or other objects prohibited from being brought into the stadium hereunder (excluding items that pose a threat to human lives or health or are banned from circulation by laws of the Russian Federation);
  - 4.1.8. not disturb public order, and follow recognised rules thereof while at the stadium;
  - 4.1.9. treat the property of other Spectators and official Event participants, as well the property of the owners (leaseholders) of the stadium and persons in charge of law and order during the Events with respect. Spectators shall also treat the sports venue property with care, and not litter;
  - 4.1.10. treat other Spectators, the Event Organizers, participants of the Events, owners (leaseholders) and persons in charge of law and order with respect;
  - 4.1.11. immediately inform Stewards, representatives of the control and regulatory authorities, and other persons responsible for law and order at the stadium about suspicious items, disorderly conduct, smoke or fire, or the necessity to render medical aid to persons present during the Events;
  - 4.1.12. comply with lawful requests from the representatives of the Event Organizers, the owners (leaseholders) of the stadium, Stewards or other persons in charge of law and order during the Events;
  - 4.1.13. upon orders to evacuate the stadium, act according to the instructions of the Event Organizers, authorised officials, fire safety regulations and approved evacuation plans, while keeping calm and not causing panic.

## **5. PROHIBITED ITEMS**

- 5.1. Spectators are not permitted to bring into, possess, hold or use in the stadium the following Prohibited Items:
- 5.1.1. explosives, detonators and any items containing them;
  - 5.1.2. any weapon, including self-defence, ammunition, or component parts of guns;
  - 5.1.3. piercing or bladed items, knives, cold steel weapons and any other objects that may be used as a weapon;
  - 5.1.4. compressed and liquefied gases (except pocketsize lighters);
  - 5.1.5. flammable and pyrotechnical substances and items regardless of their type and purpose (except for matches and pocketsize lighters), including signal flares, missiles, crackers, gas bottles and items that may be used to make pyrotechnical devices or smoke;
  - 5.1.6. combustible solids;
  - 5.1.7. oxidising materials and organic peroxides;
  - 5.1.8. toxic, radioactive, caustic or corrosive materials;
  - 5.1.9. poisonous, noxious or pungent substances;
  - 5.1.10. highly flammable and fuel liquids, flammable gases;

- 5.1.11. any colouring matters;
- 5.1.12. devices and articles (including self-made items) other than pyrotechnics, which are used to spray various materials and substances (“firecrackers”);
- 5.1.13. other materials, articles, objects (including self-made items) that can be used to generate smoke or flames;
- 5.1.14. materials of an extremist, offensive, or discriminatory nature containing Nazi symbols or attributes, or attributes similar to Nazi symbols, and/or extremist organisation attributes or aimed at discrimination of any kind against a country, person or group based on race, colour of skin, ethnic, national or social background and wealth, birth or any other status, gender, disability, language, religion, political opinion or any other opinion, sexual orientation or on any other grounds, including but not limited to banners, flags, symbols and paraphernalia, flyers and apparel;
- 5.1.15. musical instruments and wind instruments for producing loud sounds (including vuvuzelas). The only exceptions are horns and pipes;
- 5.1.16. paper rolls or paper in reams, excluding banners and posters that meet the requirements of this section or as otherwise permitted by the Event Organizers;
- 5.1.17. body protection gear: bullet-proof vests, body protection gear used in martial arts or extreme sports, or corsets (except when prescribed by a doctor);
- 5.1.18. medical drugs: more than 1 pack of more than 7 different medications (in any form (including aerosols, drops, syringes, etc.) in original factory packaging) and medicinal products, excluding medications in quantities prescribed by a doctor, conditional upon presentation of a prescription or a photocopy thereof (a prescription in English or Russian);
- 5.1.19. narcotic or psychotropic or toxic substances or their precursors, including in the form of medicinal products, excluding medications in quantities Deciding whether or not a device that generates noise may be brought into the stadium is the responsibility of LOC employees tasked with coordinating operations in screening areas during the 2018 FWC and FCC 2017 (due to the fact that it is impossible to compile an exhaustive list of such devices).
- 5.1.20. work tools;
- 5.1.21. glass containers and bottles;
- 5.1.22. liquids in containers larger than 100ml;
- 5.1.23. thermoses and flasks;
- 5.1.24. food and beverages (including alcoholic beverages);
- 5.1.25. mounts for photo and video equipment (with three supports (tripods) or one support (monopod, including “selfie sticks”);
- 5.1.26. aerosol cylinders, excluding medications in quantities prescribed by a doctor, conditional upon presentation of a prescription or a photocopy thereof (a prescription in English or Russian);
- 5.1.27. any animals, other than assistance dogs, conditional upon presentation of the dog’s veterinary record indicating that all vaccinations are up to date and official documentation stating that the dog is an assistance dog;
- 5.1.28. folding chairs or benches;
- 5.1.29. bulky items with the sum of sizes in length, width and height exceeding the total limits of 75cm;
- 5.1.30. scooters that are not intended for transportation of disabled persons or persons with limited mobility, excluding electric three- or four-wheeled scooters and electric wheelchairs (wheelchairs, electrically powered wheelchairs and scooters shall be no more than 700mm wide and 1,300mm long with a turning radius not exceeding 900mm and a turning width not exceeding 1,500mm. Powered wheelchairs and scooters shall not be able to go above a speed limit of 6km/h);
- 5.1.31. sports gear and sports equipment, including bicycles, rollerblades, skateboards and kick scooters;
- 5.1.32. radioelectronic devices and high-frequency devices, excluding commonly used

radioelectronic devices allowed for use without being tagged pursuant to Russian Government Resolution No. 646 of 9 July 2016 and the Ministry of Telecom and Mass Communications Order approving the Procedure for Tagging Radioelectronic Devices Used at 2018 FIFA World Cup Russia™ and FIFA Confederations Cup Russia 2017 Venues;

5.1.33. flags and banners larger than 2 x 1.5m. Smaller flags and posters are allowed on the condition that they are made from a material categorised as a “low fire hazard”, are compliant with all codes and standards, and are not prohibited under any other sections of this Code of Conduct;

5.1.34. poles for flags or posters of any type. It is allowed to use only flexible plastic poles and so-called two-piece poles no longer than 1 metre and no more than 1cm in diameter and made from a material that is not a fire hazard;

5.1.35. items with trademarks or other kinds of advertising symbols or information, demonstration of which can be used for commercial purposes;

5.1.36. advertising materials of any kind, printed products with religious, political or offensive content, or information that contravenes public order and/or morals (including banners, streamers, posters, signs or their equivalents), excluding religious books for personal use as well as banners no larger than 2 x 1.5m whose content should be aimed at supporting the football players and should not contain any offensive, obscene or provocative text, words, symbols or images, including those aimed at discrimination of any kind

against a country, person or group based on race, colour of skin, ethnic, national or social background, birth, wealth and any other status, gender, disability, language, religion, political persuasions, sexual orientation or on any other grounds;

5.1.37. television and telecommunications equipment;

5.1.38. devices used to record, transmit, stream, upload, publish on the internet or otherwise distribute sound, video or photographic images, descriptions, data, Match results or statistics using any method of transmission, including the internet, radio, television, transmission via a computer, mobile phone, auxiliary devices for managing data, or via any media or platforms, other digital technologies, networks for distribution, display or transmission of data and other functionality, including social networks or blog platforms, websites, applications and other similar media devices, as well as any existing or future media technologies (either those currently known or which may be invented or developed in the future) if these actions are done for commercial purposes;

5.1.39. equipment that may interfere with holding the Events or create an inconvenience for the participants (laser devices, lights), radio stations, or sound amplification means, excluding universally accepted devices intended for expressing support for football players;

5.1.40. masks, helmets or any other means of disguise or items specifically designed for concealing a person’s identity, except as otherwise expressly specified by the Event Organizers;

5.1.41. umbrellas that are longer than 25cm when closed;

5.1.42. moving and gliding aircraft or their models (gliders, drones, kites, etc.);

5.1.43. any quantities of powdery materials, excluding medicines in accordance with p.5.1.18 and personal care products;

5.1.44. any items that outwardly resemble any Prohibited Items or are copies or equivalents thereof.

## **6. PROHIBITED ACTIONS**

6.1. During the Events, Spectators are prohibited from:

6.1.1. violating the stadium access control procedures described in section 3 above;

6.1.2. penetrating the stadium and adjacent areas (utility rooms, VIP zones, media compound), other areas prohibited for entry and not specified on the Spectator’s Ticket or any other substituting document, access to which is restricted by the Event Organizers;

6.1.3. insulting any other persons (which includes by use of banners, signs and other means of

visual propaganda) and carrying out any other activities that humiliate and insult people, their human dignity or business reputation, acting, chanting or using language in any way that is discriminatory or extremist, aimed against a country, person or group based on race, colour of skin, ethnic, national or social background and wealth, birth or any other status, gender, disability, age, language, religion, political or other opinion, sexual orientation or on any other grounds;

6.1.4. standing on seats in the Spectator areas or unreasonably obstructing the view of other Spectators;

6.1.5. making actions endangering the life, health and safety of the doer, as well as of any other persons present during the Events or in an adjacent territory;

6.1.6. acting in a manner that could detract from the Events;

6.1.7. engaging in any activity that could compromise the safety, security or reputation of the Events;

6.1.8. smoking in any stadium zone, except in dedicated outdoor smoking areas, if in existence;

6.1.9. violating the requirements of the fire prevention rules of the Russian Federation;

6.1.10. making inscriptions or drawings on signage, structures, buildings, installations, surfaces on stadium premises, posting announcements, posters, stickers or other advertising and/or communications materials, or placing foreign objects in their vicinity without approval from the Event Organizers;

6.1.11. attempting to climb onto fences, balustrades, lighting installations, masts, load-bearing structures or trees located on the territory of the stadium;

6.1.12. disrupting the operation of the stadium utilities, including power supply, lighting (including emergency lighting), ventilation, water supply, sewage, air conditioning, and any other systems;

6.1.13. creating any hindrances during the Events at staircases and in any zones, without limitation to those which are intended for evacuation, including passages, exits and entrances (both main and emergency), or creating any hindrances to vehicle circulation;

6.1.14. entering the pitch or the area around the pitch;

6.1.15. holding any public actions not outlined in the guidelines of the Events or not in compliance with Russian legislation;

6.1.16. engaging in unauthorised distribution of flyers, booklets and publications, advertising materials and apparel, other types of promotional or propaganda activities, excluding materials whose content is aimed at supporting the football players and does not contain any offensive, obscene or provocative texts, words, symbols or images, including those aimed at discrimination

against a country, person or group based on race, colour of skin, ethnic, national or social background and wealth, birth or any other status, gender, disability, age, language, religion, political or other persuasions, sexual orientation or on any other grounds;

6.1.17. starting a fire or launching pyrotechnics at the stadium and/or an adjacent territory;

6.1.18. making actions that could cause crowding in a manner that creates a risk of a stampede or public disturbances;

6.1.19. damaging vegetation, plants, cultural or natural heritage sites, or violating requirements established for special areas;

6.1.20. engaging in the unauthorised displacement, deliberate damage, arson and/or overturning of waste bins;

6.1.21. engaging in unauthorised dismantling, displacement or vandalism or causing other damage to any stadium signage and temporary devices used for traffic control and management;

6.1.22. demonstrating messages on any signs, signage or tarpaulins without the written consent of the Event Organizers, flags, banners or posters prohibited hereunder, materials of an offensive or discriminatory nature aimed at discrimination of any kind against a country, person or group based on race, colour of skin, ethnic, national or social background and wealth, birth or

any other status, gender, disability, age, language, religion, political or other opinion sexual orientation or on any other grounds, including but not limited to banners, flags, symbols and paraphernalia, flyers and apparel;

6.1.23. promoting any political or ideological messages;

6.1.24. securing flags and banners to surfaces of structures and installations at the stadiums, except as authorised by the Event Organizers;

6.1.25. making actions which disturb public morals and norms of conduct, or publicly displaying intimate body parts while present at the stadium during the Events;

6.1.26. throwing items into the stands, onto the pitch or into the space around it, in the direction of other Spectators, participants of the Events, security personnel and/or any other persons present at the stadium and any adjacent territory;

6.1.27. using clothing items, including masks, to conceal the face, with the exception of cases specifically outlined by the Event Organizers, as well as using any other means of contrivance aimed at obstructing personal identification;

6.1.28. using devices that generate noise and can interfere with the playing or viewing of matches, excluding universally accepted devices intended for expressing support for football players;

6.1.29. bringing in, holding and/or using any other items prohibited hereunder;

6.1.30. broadcasting or recording with the use of transmitting devices, including mobile phones or other means with the use of lighting equipment, for gainful purposes. It is allowed to record video for personal non-gainful purposes without the use of lighting equipment, flashes, tripods or monopods;

6.1.31. using private wireless access points and 3G/4G routers, including using smartphones and tablets as WI-FI access points;

6.1.32. demonstrating discernible brands or trademarks of legal entities or individuals for advertising purposes;

6.1.33. selling goods or conducting any type of business on the territory of the stadium and/or an adjacent territory;

6.1.34. reselling Tickets for Matches and/or any documents entitling their holders to receive Tickets for Matches;

6.1.35. soliciting donations in cash or in kind (including but not limited to musicians or singers at the stadium entrance or on stadium premises, collectors of charitable donations, beggars) without authorisation from the LOC and/or FIFA;

6.1.36. selling items that are categorised as Prohibited Items under this Code of Conduct;

6.1.37. distributing or consuming narcotic or psychotropic substances, or any new potentially dangerous psychoactive substances or opiates;

6.1.38. being in a state of intoxication that is offensive to human dignity and public morals. Consumption of alcohol is only possible according to Russian legislation in respect to age limits and other restrictions. Underage people shall not be offered alcohol. If alcohol is consumed by Spectators, they are requested to drink in moderation.